

QUALITY POLICY

Industrial Engineers and Spring Makers (Sales) Pty Ltd., acknowledges the fact that every customer has the right to expect the highest level of Quality in all aspects of our business association

At **Industrial Engineers and Spring Makers (Sales) Pty Ltd.**, we emphasise quality through all our departments from initial enquiry, through sales, production, delivery, to after sales service. To meet our objectives, every **Industrial Engineers and Spring Makers (Sales) Pty Ltd.** employee is responsible for quality and productivity in his or her own part of the business.

Industrial Engineers and Spring Makers (Sales) Pty Ltd.'s Quality System is based on AS/NZS ISO 9002 which covers requirements in production, installation and servicing. This Total Quality Management approach will ensure that our goods and services are of an acceptable sound quality.

This Quality Policy has been issued by the Management of **Industrial Engineers and Spring Makers (Sales) Pty Ltd** to emphasise, to both customer and employee, that our company is firmly committed to ensuring that Quality aims and goals are fully realised.

1st June 1995